



## Eligibility and participation

You must consent to receive texts and have a valid smartphone number entered. You must also be over 18 years of age and must consent to receive texts.

You

Include text messaging as a contact option.

Mobile phone carrier:

I have read and agree to the [Terms and Conditions](#). Message frequency may vary. Message and data rates may apply.

**Health Notifications**

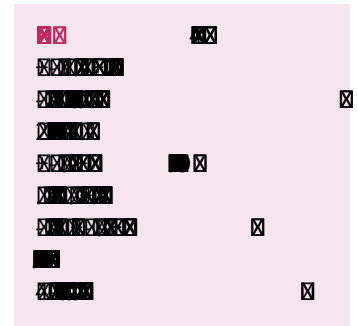
We will notify you when your lab results and health reminders are available on the Patient Portal. Your results will not be disclosed via email

Email	Phone	Text Message
Required	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Prescription Notifications**

We will send text notifications regarding your prescription including status updates, educational information, and coupons.

**Text Message**



Reply to a prescription notification with 'stop' or 'unsubscribe' at any time. You can also remove the selection from the **Text Messages** checkbox in your patient portal profile.

## FAQs

### **Q: Do I need a particular smartphone or app to receive texts?**

**A: No.** All modern touch screen phones— iPhone 6+ and Android 24+ —can receive prescription notifications. Notifications appear as texts. No special application is needed.

### **Q: I've received a text message from #64556 and the link in the message is from rxinform.org. Is this the notification from my provider?**

**A: Yes.** Texts from #64556 with rxinform.org links are legitimate messages sent on behalf of your provider. If unsure, contact your provider's practice to confirm.

### **Q: Do all notifications include drug discounts and educational information?**

**A: No.** If the drug manufacturer provides drug discount information, videos, and educational content, these are included in prescription notifications but may not appear in all messages. Discounts or coupons included may not be honored by all pharmacies.

### **Q: Can I opt-out of receiving prescription notifications?**

**A: Yes.** When you receive a prescription notification, reply with 'stop' or 'unsubscribe' to opt-out.

### **Q: I opted out of receiving prescription notifications. Can I opt back in?**

**A: Yes.** Select the Text Message option in your patient portal account or contact your clinic to enable notifications. See Eligibility and participation for details.